LOCAL EXCHANGE SERVICE CHECK SHEET

| DAGE | DEVISION | | DAGE | REVISION |
|--------|--------------------------|---|------|----------|
| PAGE | REVISION | | PAGE | |
| 1 | Tenth | * | 20 | First |
| 2 | One Hundred Twenty-Third | ^ | 21 | Original |
| 2.0.1 | Original | | 22 | Original |
| 3 | Thirty-First | | 23 | Original |
| 3.1 | Eighty-Seventh | * | 24 | First |
| 3.1.1 | Seventh | * | 24.1 | Original |
| 3.2 | Fifty-Seventh | | 25 | First |
| 4 | Sixty-Ninth | * | 26 | Original |
| 5 | Second | | 27 | Original |
| 6 | First | | 28 | Original |
| 7 | Fifth | | 29 | Original |
| 7.1 | Third | | | _ |
| 8 | Twenty-First | | | |
| 8.0.1 | Fourth | | | |
| 8.1 | Sixth | | | |
| 8.2 | Sixteenth | | | |
| 9 | Tenth | | | |
| 9.1 | Second | | | |
| 10 | Twenty-First | | | |
| 10.0.1 | Second | | | |
| 10.1 | Third | | | |
| 11 | Original | | | |
| 12 | Third | | | |
| 13 | Original | | | |
| 14 | Second | | | |
| 14.1 | Second | | | |
| 14.2 | First | | | |
| 15 | Fourth | | | |
| 16 | Original | | | |
| 17 | Original | | | |
| 18 | First | | | |
| 19 | First | | | |

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| PAGE | <u>REVISION</u> | PAGE | REVISION |
|-------------|-----------------|-------------|----------|
| 96 | Original | 108.26 | Second |
| 97 | Second | 108.27 | Fifth |
| 97.1 | Original | 108.28 | Third |
| 98 | Original | 108.29 | First |
| 99 | Original | 108.30 | Eighth |
| 100 | Original | 108.31 | Original |
| 101 | Original | 108.32 | First |
| 102 | Original | 108.33 | Third |
| 103 | Original | 108.34 | Original |
| 104 | Original | 108.35 | First |
| 105 | Original | 108.36 | Third |
| 106 | Third | 108.37 | Second |
| 107 | Original | 108.38 | Third |
| 108 | Second | 108.39 | Third |
| 108.1 | Tenth | 108.40 | Eighth |
| 108.1.1 | First | 108.41 | First |
| 108.2 | Third | 108.42 | First |
| 108.2.1 | Fifth | 108.43 | First |
| 108.3 | Original | 108.44 | First |
| 108.4 | Original | 108.45 | Second |
| 108.5 | Eighth | 108.46 | First |
| 108.5.1 | Fifth | 108.47 | Second |
| 108.6 | First | 108.48 | Original |
| 108.7 | Third | 108.49 | Original |
| 108.8 | Original | 108.50 | First |
| 108.9 | Fourth | 108.51 | Original |
| 108.10 | Fifth | 108.52 | Original |
| 108.11 | First | 108.53 | Original |
| 108.12 | First | 108.54 | Original |
| 108.13 | Third | 108.55 | Original |
| 108.14 | Third | 108.56 | First |
| 108.15 | Third | 108.57 | Second |
| 108.16 | Second | 108.58 | Second |
| 108.17 | Third | 108.59 | Second |
| 108.18 | Original | | |
| 108.19 | Third | | |
| 108.20 | Fourth | | |
| 108.21 | First | | |
| 108.22 | Second | | |
| 108.23 | First | | |
| 108.24 | Original | | |
| 108.25 | Original | | |
| .00.20 | g | | |

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| PAGE | REVISION | | <u>PAGE</u> | REVISION |
|-------------|-----------------|---|-------------|-----------------|
| 109 | Eighteenth | | | |
| 109.0.1 | Second | | | |
| 109.1 | Third | | | |
| 109.2 | First | | | |
| 109.3 | Second | | | |
| 109.4 | First | | | |
| 110 | First | | | |
| 111 | Second | | | |
| 112 | Original | | | |
| 113 | Sixth | | | |
| 113.1 | Seventh | | | |
| 114 | Fourteenth | | | |
| 114.1 | Fourth | | | |
| 115 | Twelfth | | | |
| 116 | Fifth | | | |
| 117 | Tenth | * | | |
| 117.1 | Original | | | |
| 118 | Sixteenth | | | |
| 119 | Fifteenth | | | |
| 119.1 | First | | | |

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| PAGE | REVISION | PAGE | REVISION |
|-------------|----------|-------------|----------|
| 127 | Ninth * | 153.4 | Fourth |
| 128 | Seventh | 153.5 | Second |
| 129 | Fifth | 153.6 | Sixth |
| 130 | Second | 153.7 | Second |
| 131 | Third | 153.8 | First |
| 132 | Third | 153.9 | Original |
| 132.1 | Original | 153.10 | First |
| 133 | Original | 153.11 | Third |
| 134 | Fourth | 153.11.1 | First |
| 135 | Sixth | 153.12 | Original |
| 136 | Fourth | 153.13 | Original |
| 136.1 | Second | 153.14 | Original |
| 136.2 | Fourth | 153.15 | Third |
| 137 | Sixth | 153.16 | Original |
| 138 | Original | 153.17 | First |
| 139 | First | 153.18 | First |
| 140 | First | 153.19 | First |
| 141 | Third | 153.20 | Original |
| 141.1 | Second | 153.21 | First |
| 142 | Fifth | 153.22 | First |
| 142.1 | Third | 153.23 | Second |
| 143 | Fourth | | |
| 143.1 | Third | | |
| 144 | First | | |
| 145 | Sixth | | |
| 146 | Fifth | | |
| 147 | Fourth | | |
| 148 | Third | | |
| 149 | Third | | |
| 150 | First | | |
| 151 | First | | |
| 152 | Second | | |
| 153 | Second | | |
| 153.1 | Second | | |
| 153.2 | Third | | |
| 153.3 | Sixth | | |

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SECTION 3 – SERVICE DESCRIPTIONS (continued)

3.39 Volume Level Discounts

Volume Level Discounts may be available to new T-PAC, T-Remote, Simplici-T, Simplici-T PRI, Simplici-T Plus, Simplici-T 3.0, Simplici-T 3.0 PRI, IVP, DVP, IP Complete PRI, and SimpliVoice local service customers that purchase at least one additional product and sign a minimum one-year contract. Eligibility for the level of discount received is based on the number of local channels or line associated with a single customer.

| VL1 | 1% | Customers with 2 or more local channels or lines | |
|------|-----|---|-----|
| VL2 | 2% | Customers with 3 or more local channels or lines | |
| VL3 | 3% | Customers with 4 or more local channels or lines | (I) |
| VL4 | 5% | Customers with 5 or more local channels or lines | (I) |
| VL5 | 10% | Customers with 6 or more local channels or lines | (I) |
| VL6 | 15% | Customers with 7 or more local channels or lines | (I) |
| VL7 | 20% | Customers with 8 or more local channels or lines | (I) |
| VL8 | 25% | Customers with 9 or more local channels or lines | (I) |
| VL9 | 30% | Customers with 10 or more local channels or lines | (I) |
| VL10 | 35% | Customers with 11 or more local channels or lines | (I) |
| VL11 | 40% | Customers with 12 or more local channels or lines | (I) |
| VL12 | 45% | Customers with 13 or more local channels or lines | (I) |
| VL13 | 50% | Customers with 14 or more local channels or lines | (I) |
| VL14 | 55% | Customers with 15 or more local channels or lines | (I) |
| VL15 | 60% | Customers with 16 or more local channels or lines | (I) |
| | | | |

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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SECTION 4 - RATES (continued)

4.1 Business Rate Schedules (continued)

4.1.21 Non-Recurring Charges:

| | First Occurrence | Each Additional Occurrence | |
|---|--------------------------------------|-----------------------------------|-------------------|
| Secondary Service Charge Line Connection Charge Line/Account/Feature Charge PIC Change Charge | \$0.00 \$0.00 \$0.00 \$0.00 | N/A \$0.00 \$0.00 \$0.00 | (R) (R) (R) |
| i lo change charge | Ψ0.00 | ψ0.00 | (R) |

4.1.21.1 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge \$15.00

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.2 Residential Rate Schedule (continued)

| | | Eacn | |
|------------------------------|-----------------|---------------|-----|
| 4.2.5 Non-Recurring Charges: | First | Additional | |
| | <u>Occurren</u> | ce Occurrence | |
| Secondary Service Charge | \$0.00 | N/A | (R) |
| Line Connection Charge | \$0.00 | \$0.00 | (R) |
| Line/Account/Feature Charge | \$0.00 | \$0.00 | (R) |
| PIC Change Charge | \$0.00 | \$0.00 | (R) |
| | | | |

4.2.5.1 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge \$15.00

4.2.6 Service Calls (Billed per visit/1 hour minimum)

Per Customer Premises visit: \$150.00/hour (1 hour minimum)

\$75.00/each additional 30-minute increment after minimum is met

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